

### RHP 9 & 10 Collaborative Connections – Impacting Care A Learning Collaborative Summit

## Breakout Session 2 - Day 2: Tuesday, February 10, 2016

# TOPIC: Category 3 – Care Transitions focused on Admissions/Readmissions (i.e., 30 day all cause readmissions and various sub-groups of readmissions)

## FACILITATORS: Jim Bossert & PJ Pugh

This breakout session is focused on Category 3 – Care Transitions. This is an opportunity for providers to discuss care transition and transitions of care of the patient. A set of questions based on a variety of sources which include but are not limited to the responses from RHP 9 & 10 providers on the registration survey, RHP 10 Clinical Quality Committee and Needs Assessment Feedback, and ongoing RHP 9 provider feedback.

There are two types of questions for this topic:

- Data Collection and Management for Cat 3 at project level, regional level, & state level
- Project Evolution and Expansion

#### Instructions:

- Read the questions on the back of this page.
- Select at least one question from data collection and management and one question from project evolution and expansion.
- Discuss and answer the question's selected.
- Make notes on the flipchart sheets regarding information for sharing with larger group.

### Timing:

- 5 min logistics
- 20 minutes for discussion
- 35 minutes to present to team

# **DISCUSSION QUESTIONS**

## **Data Collection and Management**

- 1. How are you identifying your metrics?
- 2. What are key success factors to capturing and meeting your metrics?
- 3. How can you show for your projects value/ROI?
- 4. What have been your greatest challenges in capturing this data, how are you overcoming it?
- 5. What are your thoughts on how this could be measured at a regional or state level?
- 6. What would you find helpful to know from others on these metrics?

# Project Evolution and Expansion

- a. How do we start showing the connections we are making? What is the impact? How do we quantify this impact beyond encounters or patients served?
- b. How do we start expanding or integrating what we are doing into normal operations to expand beyond 1115 waiver?
- c. What can we do to better build political capital? What type of data would it take?
- d. What would it take for your organization to sustain the changes you have made, especially where you have incorporated or partnered with non-healthcare related organizations in order to provide continuity of care for your patients?